



WORK & TRAVEL USA

Ripleys Ent Aquarium Myrtle Beach - Food and Beverage

HOST INFORMATION

Company Description:

ABOUT RIPLEY'S

On December 19, 1918, the first Believe It or Not! cartoon was published, then called "Champs and Chumps" and featuring a collection of sports oddities Ripley had saved. The first Odditorium opened in Chicago, Illinois, at the World's Fair, inside the museum were dozens of Ripley's famous cartoons, live performers, and hundreds of strange and exotic artifacts Ripley acquired on his worldly travels. The company took its biggest step to diversifying its line of attractions with the opening of the first Ripley's Aquarium in Myrtle Beach, South Carolina.

"Truth is stranger than fiction." -Robert L. Ripley

ABOUT THE CITY

Myrtle Beach is a beach community and vacation destination at the heart of the Grand Strand, a 60-mile stretch of natural beauty on South Carolina's northeastern coast. The City offers warm weather and an incredible range of entertainment, nightlife, golf, shopping, dining.

THE WEATHER

The average spring temperature in Myrtle Beach is 77 – 82 degrees Fahrenheit (25 – 27.78 degrees Celsius). Summer is usually 88 – 95 degrees Fahrenheit (31.11 – 35 degrees Celsius) with some days going over 100 degrees Fahrenheit (37.78 degrees Celsius).

STAFF PERKS

Ripley's offers free admission to all of our local attractions. We also have ticket exchanges with some of our local attractions and we plan outings for our international visitors. Previous years we have taken our students to see a baseball game, kayak in a local river, and visit a popular dinner show.

Host Website: <http://www.ripleys.com>

Site of Activity: Ripleys Ent Aquarium Myrtle Beach

Parent Account Name: Ripleys Entertainment

Host Address: 1110 Celebrity Circle , Broadway at the Beach , Myrtle Beach , South Carolina , 29577

Nearest Major City: Charleston , South Carolina , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Job Summary/Essential Functions:

The Food Cart Attendant is responsible for ensuring that our guests enjoy their Aquarium experience by providing quality sundries and superior customer service. Team Members will operate a POS system for sales transactions while properly handling cash and credit transactions. When not actively assisting guests with food choices, team members are required to maintain proper stock levels at the carts

and the cleanliness of the surrounding area. This position reports directly to the Assistant Manager of Food and Beverage. Specific responsibilities include, but are not limited to the following tasks:

Required to handle cash and credit transactions.

Proper handling of a cash drawer.

Keep carts stocked to appropriate levels with appropriate products.

Must maintain the carts and the surrounding area in a clean and neat fashion.

Must perform opening and closing inventories of all products on your designated cart

Physical Requirements:

Must be able to lift up to 50 pounds.

Must be able to manipulate and work with kitchen equipment including stoves, ovens, sinks, dishwashers and various cooking implements without impediment.

Must be able to perform the essential functions of the job with or without reasonable accommodation.

Preferred Qualifications:

1-3 years experience in restaurant hosting or cashiering, preferably in an Attractions/Amusement setting.

Proven cash handling responsibilities.

Friendly, courteous and well-mannered.

Excellent communications skills.

Language: Fluent in English

Typical Schedule:

Ripley's Myrtle Beach Aquarium is open Monday - Sunday with varying hours. During peak season, Memorial Day through Labor Day our aquarium hours are 8:00am - 11:00am. There are multiple shifts.

Seasonal changes to job duties or available hours: Yes

At the beginning of season our hours are shorter but increase as tourist season picks up.

Drug Test required: No

COMPENSATION

Hourly Wage: \$8.5

Eligible for Tips: No

Estimated weekly wages including tips: \$272

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

During peak season there are no fluctuations.

Average number of hours per week reached by last year's seasonal employees: 45

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Cashiers are paid commissions based on up-sales.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Possible to lift supply boxes.

Standing for entire shift

Working outdoors

Job Training required: Yes

Length of job training:

3 Shifts on average

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

NA

Need to wear uniform: Yes

Uniform Policy:

We provide uniform shirts and hats if requested but they are required to purchase Khaki pants or shorts. The shorts cannot be shorter than 4 inches above the knee.

Cost of uniform: \$20

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Uniform dress code and good hygiene.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Trips to Nearby/Major Attractions, Kayaking, Beach Clean up

Additional Details about Cultural Offerings:

We try and introduce our students to a variety of cultural events. In 2019 we attended a local baseball game and enjoyed American food, we organized a beach clean-up day, went kayaking in a freshwater river and attended a popular dinner show. The students enjoyed their experiences with us.

Local Cultural Offering:

Part of the Myrtle Beach experience includes an orientation with a local church, the group is called ISOPS. At ISOPS they have an All Nations Cafe which serves dinner once a week and they have monthly J-Days which allows access to area attractions. We as a company provide tickets when available too.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

There are many area locations offering housing for the students. Please research before you agree to rent to make sure the location is close to your work location, the Boulevard Attractions are about two miles (3.22km) from the Aquarium. Most student find housing through Facebook, search for groups called J1 Student Housing, landlords will communicate with you through those pages to fill the spaces they have available.

Minimum Average Cost Per Week: \$80

Maximum Average Cost Per Week: \$100

Transportation for Community Housing Description:

The Trolley system has stops throughout the city of Myrtle Beach. ISOPS partners with area groups to provide bicycles for rent. Many students live close enough to walk to work.

ARRIVAL INFORMATION

Arrival Instructions:

Students will fly into Myrtle Beach International Airport (MYR), it is a small airport so it is easy to navigate. We ask that the students who need a ride from the airport try and book flights with arrivals no earlier than 8am EST or no later than 10pm EST. Many landlords provide transportation from the airport but if you are in need of a ride please be sure to communicate with the HR Generalist when they reach out to you. If you arrive before or after the hours listed there are pay-for-ride services such as Uber, Lyft and Taxi's. If you arrive in another US city and take a bus into Myrtle Beach, please advise the HR Generalist so you can be picked up from the bus depot. The bus and airport are very close to all housing, the longest ride may take 15 minutes.

There is a seasonal Trolley system that drives between Broadway at the Beach (where the Aquarium is located) and the Boulevard Attractions, this Trolley system is free of charge.

As mentioned, the students must attend the ISOPS orientation, while there they are instructed on bicycle safety, they will meet with banking institutions and the social security office will be there as well. This orientation is required and a representative from Ripley's will drive the students to and from the orientation location.

The HR Generalist will send out an email to all active participants to get travel information, arrival dates and whether a ride is needed. Please stay in communication so that no one is left at the airport/bus.

Suggested Arrival Airport:

Myrtle Beach International Airport, MYR, Less than 10 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:**Suggested After-Hours Accommodation:**

Compass Cove
2311 South Ocean Blvd
Myrtle Beach , South Carolina 29577
<http://www.compasscove.com>
8884351363
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

The HR Generalist has the Social Security applications ready to be completed. The completed application can be taken to the ISOPS orientation for processing, there is no need to go directly to the Social Security office.

Nearest SSA Office: Myrtle Beach , South Carolina , Less than 10 miles

Other:

Wage Payment Schedule:

Employees with Ripley's are paid bi-weekly on Friday. We encourage direct deposit for all of our staff members but are more understanding with our international students. The paychecks can be picked up at the Aquarium or Boulevard Attractions.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

We require all of our staff members to be clean, use deodorants, and wear the appropriate uniform. We do not have a policy about piercings but any visible tattoos must not be offensive or inappropriate.

Second Job Availability: Yes, likely

Applicable Company Policies:

Second jobs are available in the community but also within Ripley's itself, we have many departments.

Most positions at the Boulevard Attractions are outside, we provide fans to help with the heat and the areas are covered if it were to rain. Employees are allowed to keep their cell phones on them as long as it stays in the pocket and remains on silent during the shift, they are not allowed to be out in front of guests. If you are in Retail you must lock your cell phone in a locker. Employees are allowed to smoke in the alley behind the Boulevard Attractions or in the designated smoking area at the Aquarium.

Employees are scheduled by their supervisors, if there are any problems or questions please ask the supervisor and they will be happy to help.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe

In Town, Requires Transportation:

Shopping Mall, Post Office, Public Library