



## Accident & Sickness Insurance Information for CIEE Platinum Supplemental Plan

This will provide travel/medical insurance underwritten by Crum & Forster SPC and administered by Fairmont Specialty Trust; with emergency services coordinated by Generali Global Assistance and claims administration by Co-ordinated Benefit Plans, LLC. The policy is designed to supplement an individual's private insurance by providing additional coverage for the cost of accidents, sicknesses and travel-related mishaps while traveling abroad. The policy also offers Emergency Medical Transportation coverage with options for the addition of Security Evacuation coverage and Trip Cancellation/Interruption coverage.

Schedule of Benefits	
Deductible	\$0
Sickness Medical Expense	Up to \$100,000
Accident Expense	Up to \$100,000
Mental Health	Included in Medical Expense
Self Inflicted Injury	Included in Medical Expense
Repatriation of Remains	Up to \$50,000
Transportation to Join You	Up to \$300/Day to maximum of 10 days
Emergency Medical Evacuation	Up to \$1,000,000
Cashless Access to Emergency Care	Up to \$5,000 for covered event
Alcohol & Drug Abuse	Included in Medical Expense
Accidental Death & Dismemberment	Up to \$20,000
AD & D Common Carrier (Air Only)	Up to \$100,000
Maternity	Included in Medical Expense (complications of pregnancy only)*
Dental Emergency	Up to \$750.00
24-hr Travel Assistance including Translation	Provided by Generali Global—24 Hours, Worldwide
Trip Delay	\$50/day-\$200 maximum
Loss of Baggage and Personal Effects	Up to \$2,500*
Baggage Delay	Up to \$200

### OPTIONAL UPGRADES

<b>Natural Disaster &amp; Political Evacuation Upgrade</b>	<b>Available Monthly</b>
Political Evacuation and Natural Disaster	\$100,000
<b>Trip Cancellation and Interruption Upgrade*</b>	<b>Available on a per Trip/per Person Basis</b>
Trip Cancellation/Trip Interruption Benefit Levels: \$1,500; \$3,000; \$5000, \$7000, \$10,000	100% of Trip Cancellation up to benefit level 110% of Trip Interruption up to benefit level

\*This is only a brief description of the coverage available. The Policy will contain restrictions, limitations, exclusions and termination provisions

#### ► WHAT TYPE OF POLICY IS THIS?

Coverage provided by iNext through Fairmont Specialty Trust is secondary to any other that may be in effect. In other words, if an individual is covered by another insurance policy - whether personal, parental, or through his/her school - that policy is the individual's primary policy and will provide reimbursement first, before Fairmont Specialty Trust.

We recommend that individuals covered by a personal/parental/school insurance plan should continue the coverage while abroad.

Therefore; it is likely that many individuals will also be covered by a primary policy through another insurance company. These individuals should contact their primary insurance company first, and then file a claim with Co-ordinated Benefits Plans for any amount not covered by the primary insurer.

► **WHAT ARE THE COVERAGE DATES?**

Individuals are covered for 364 days from the start date of coverage – the policy ends the earliest of the scheduled return date on the tickets or upon return to your home country.

► **IMPORTANT:** While abroad, you should have your insurance information readily available. During the claims process with Coordinated Benefits, you will be asked to provide the following: Name, address, phone number, iNext plan name and policy number.

► **WHERE IN THE WORLD AM I COVERED UNDER MY INEXT TRAVEL INSURANCE PLAN?**

Your insurance coverage is valid in any country outside of the 50 United States and District of Columbia as well as outside one's Home Country. *Home Country* shall mean the country where you have your true, fixed and permanent home and principal establishment.

► **WHAT ARE THE POLICY EXCLUSIONS?**

iNext comprehensive policies do not include coverage for the following:

- *Routine physicals and Routine dental examinations and cleanings*
- *Preventive medicine*
- *Injuries sustained by the following activities: Participating in professional sports; skydiving; hang-gliding; parachuting; mountaineering where ropes or guides are used; any race (on an animal or in a vehicle); bungee cord jumping; motorized speed contests, (Speed contest shall not include any of the regatta races); scuba diving without PADI, NAUI certification; spelunking or caving; heli-skiing; extreme skiing/snowboarding*
- A complete list of exclusions can be found in the policy description.

► **IS PRE-APPROVAL REQUIRED BEFORE RECEIVING MEDICAL TREATMENT?**

No, however, you are strongly encouraged to contact Generali Global Assistance (240)-330-1548 (collect 24/7) if you are hospitalized, require surgery or treatment for a serious medical condition. Treatment by any licensed doctor or medical facility meets eligibility requirements.

You should simply go to any doctor of your choice, pay the doctor, and then submit a claim for reimbursement. In outpatient scenarios, the customary procedure is to pay first and then submit a claim for reimbursement. In certain covered emergency situations requiring inpatient hospitalization Generali Global Assistance can issue a guarantee of payment for up to \$5,000 to facilitate cashless access while a direct payment relationship is initiated. Each claim is handled on a case by case basis.

► **WHAT IS INCLUDED IN THE EVACUATION UPGRADE COVERAGE?**

iNext offers two variants of Security Evacuation coverage; these are *Standard* and *Enhanced*. If your policy number "ST," then you have Standard coverage; if it contains "E," then you have Enhanced. For further details, visit [www.inext.com/plans/security-evacuation/](http://www.inext.com/plans/security-evacuation/)

**Standard Evac:** In the event of a covered Security or Natural Disaster scenario, Drum Cussac will, on a best-effort basis, arrange for your evacuation from a safe departure point they designate to a safe haven of their selection. They will pay for your evacuation up to seven (7) days from the date of the official disaster declaration issued by the relevant host country. They will assist with and pay for ground, water and/or air transportation, as may be warranted, to a safe haven. There is an additional provision for Kidnapping/Ransom Negotiation. If evacuation becomes impractical due to hostile or dangerous conditions, they will maintain contact with you and advise until evacuation becomes viable or the natural disaster situation has passed. The decision to evacuate will be made by security personnel in consultation with local governments and security analysts and in accordance with the definition of Emergency Political Repatriation outlined in the policy.

**Enhanced Evac:** Provides all coverages included in the Standard variant and adds numerous benefits. These include (but are not limited to) Pre-Emptive Evacuation; Temporary Lodging/Forward Transit; Terrorism, Wrongful Detention; Extortion; Disappearance; Violent Crime and Man-Made Disaster.

► **WHAT DOES THE TRIP CANCELLATION AND INTERRUPTION UPGRADE COVER?**

If you purchased a Trip cancellation/Interruption upgrade to your policy, you will be reimbursed, up to the limit on the schedule of benefits, for non-refundable cancellation charges imposed by your travel supplier or airfare cancellation charges for flights arranged for your trip if you are prevented from taking your trip for the following covered reasons:

- Sickness, accidental injury or death of the insured, traveling companion, or family member which results in medically imposed restrictions as certified by a physician
- Weather which causes complete cessation of services of the Common Carrier for at least 24 consecutive hours and prevents the insured from reaching their destination
- Unannounced Strike that causes complete cessation of services for at least 18 consecutive hours
- A Terrorist Incident that occurs within 30 days of your Scheduled Departure Date in a city listed on the itinerary of Your Trip
- Felonious Assault of You or Traveling Companion within 10 days of Schedule Departure Date

## CLAIMS AND FINANCES

### ► HOW DO I FILE A CLAIM?

You can easily file a claim with Co-ordinated Benefits Plans by mail, fax, or email. To obtain a claim form, see below to download the appropriate claim form at: <http://www.inext.com/forms/claims/>

You should have the following information available to file a claim:

- Program Reference Number (listed on the back of the iNext Travel Card or print out) for Comprehensive and plans.
- What coverage type or benefit category the claim is under (e.g. Medical Expense, Baggage Loss, etc.)
- The date the covered treatment or loss occurred
- The amount that was paid (if applicable)

You should complete the claim form for accuracy, sign the form, and return it to Co-ordinated Benefits Plans along with any requested supporting documentation, such as original receipts, diagnosis, proof of travel (e.g., a copy of a flight itinerary), and primary insurance information.

It is important to remember to keep your receipts from doctor's visits, pharmacy prescriptions and diagnosis records. These will be required by Co-ordinated Benefits Plans when you file a claim. All diagnosis forms should be translated into English if possible. One reason claims processing can be prolonged is due to lack of documentation. The better prepared you are, the faster the claims processing can occur.

Completed claims forms must be completed and sent with the original itemized bills to the claim administrator within 90 days. Submit Claims or Inquires to:

### ► CONTACT INFORMATION

**Co-ordinated Benefits Plans, LLC** P.O. Box 26222, Tampa, FL 33623

**Email:** [TravelTeam@cbpinsure.com](mailto:TravelTeam@cbpinsure.com)

**Phone:** If you have any questions about a claim, please feel free to contact Co-Ordinated Benefit Plans at: 1-866-723-3063 or 727-412-7378

### ► WHO DO I CALL FOR HELP IN THE EVENT OF AN EMERGENCY?

**Generali Global Assistance** is available 24/7 to assist. Contact them at:

- **+1-240-330-1548 (collect/outside U.S.)**
- **1-866-506-5304 (toll free inside the U.S)**

**Identify yourself at the outset of the call as an iNext insured**