1. All CIEE “Confirmed” participants (hereafter a “Participant” or “Participants”) of all summer 2020, fall 2020, January 2021 and spring 2021 Global Navigator High School Study Abroad programs are covered by CIEE’s Program Assurance Advantage.

2. A “participant” is defined as the natural person who has applied to a CIEE High School Summer/Trimester/Semester/Year program, or Gap Semester/Year program; has been accepted (or conditionally accepted); has signed (or parent/guardian has signed) the CIEE Terms and Conditions and has paid their CIEE Confirmation Fee for participation.

3. Participants on any summer 2020, fall 2020, January 2021 and spring 2021 Global Navigator High School Study Abroad Program are entitled to the following:

   • The option to change participation: a different Global Navigator High School or Gap Study Abroad program in a new location (subject to eligibility requirements and availability).
     o If there is a price difference between the original program and new program: if there is a lower tuition cost, CIEE will refund the difference; if there is a high tuition cost, CIEE will charge the additional amount
     o Note all awarded and accepted CIEE or Global Navigator scholarship funds are transferable to a participant’s new program but may be adjusted to equal the same percentage if there is a price difference in the program cost.
   • The option to defer confirmed participation to a future term in the same location (subject to eligibility requirements and availability)
     o Participants wishing to switch to a longer term may opt to pay the difference in program fee. Participants wishing to switch to a shorter term will be refunded the difference in Program Fee.
   • A full refund of CIEE’s Program Fee, as well as your Confirmation Fee, if:
     o The participant decides to withdraw from the Global Navigator High School or Gap Study Abroad program 14 days* prior to a program’s published start date OR
     o CIEE cancels or suspends the participant’s program at any point prior to the program’s published start date
     o *Participants in High School Abroad trimester, semester, or year programs in Australia, Brazil, China, Denmark, Ireland, Italy, New Zealand, Norway, or Sweden have additional cancellation terms and fees that will be communicated to each participant and parent(s)/guardian(s) via email

   Other fees including (but not limited to) visa fees, insurance(s), or School of Record fees, not included in the CIEE Program Fee etc. are not eligible for reimbursement.

4. Participants on a High School Summer or Gap Year Abroad program may be eligible for a flight reimbursement up to $500 for flight change fees and/or cancellation fees charged by the airline that result from having to alter an existing ticket due to the program being cancelled by CIEE prior to departure.

   • Participants must show they attempted to recoup fees from the airline and provide receipts as proof in order to be eligible for reimbursement.

5. Participants agree to abide by the Terms and Conditions of the CIEE Program Assurance Advantage and by the decisions of CIEE, which are final.

CIEE, Inc.
May, 2020

THE WORLD IS OUR CLASSROOM. JOIN US: