CIEE Program Assurance Advantage
Terms and Conditions

1. All CIEE “Confirmed” participants (hereafter a “Participant” or “Participants”) of all summer 2020 and fall 2020 study abroad and internship programs are covered by CIEE’s Program Assurance Advantage.

2. A participant is defined as the natural person who has applied to a CIEE study abroad or internship program that has been approved by their educational institution; has been accepted (or conditionally accepted) into CIEE’s study abroad or internship program (if necessary); has signed a CIEE Participant Contract; and has paid all of their CIEE Confirmation Fee for participation.

3. In the event CIEE cancels or suspends a summer 2020 or fall 2020 study abroad or internship program on or before the official program start date, participants are entitled to the following:

   • The option to change participation in a study abroad or internship program to an equivalent program in a new location for no additional cost subject to availability. “Equivalent program” is defined as one with similar program costs, duration, and/or term.
     o College Study Abroad – awarded and accepted CIEE scholarship funds are transferable to a student’s new program but may not exceed the scholarship cap for the new term.
     o Global Navigator High School Scholarship recipients will be subject to terms of scholarship deferrals in each specific instance of CIEE program cancellation.

   • The option to defer confirmed participation in a study abroad or internship program to another equivalent CIEE term for no additional cost. “Equivalent term” is defined as one in similar duration (ie – summer 4-week or 8-week session; spring/fall 6-week block or semester program; January 3-week session). Students wishing to switch to a longer term may opt to pay the difference in program fee. Students wishing to switch to a shorter term will be refunded the difference in program fee.

   • Reimbursement of up to $500 in change fees that an airline will not refund or forgive for roundtrip airfare to confirmed program location. A change fee is defined
as the “penalty fee” that an airline may charge to change a ticket. Proof of the non-refunded fees must be submitted to CIEE demonstrating the change fees.

- CIEE will not issue reimbursements for differences in fare costs or new tickets purchased.
- CIEE will not reimburse for baggage fees (including excess weight), seat or cabin upgrades, seat choice fees, point multipliers, or meals.
- Only flights paid in currency are available for reimbursement. Flights purchased (in whole or in part) in airline miles, airline/credit card points, or other means are not eligible for reimbursement.

- **Refund** of CIEE Program Fee (Educational Costs + Housing + Insurance), Confirmation Fee, and Application Fee if participant decides to withdraw study abroad or internship application due to CIEE canceling or suspending program. Other fees including (but not limited to) visa fees, insurance(s), or School of Record not included in the CIEE Program Fee, etc. are not eligible for reimbursement.

4. Participants agree to abide by the Terms and Conditions of the CIEE Program Assurance Advantage and by the decisions of CIEE, which are final.